

Reactive Repairs performance			1st April 2023 - 31st March 2024			
Priority	Number	On time	%	Average	Total	Target
				Days/Hrs	Days/Hrs	Day/Hrs
<b>Emergency</b>	86	86	100%	1hr 47mins	9180	<b>4 hrs</b>
<b>RTR</b>	183	183	100%	1	190	<b>1 Day</b>
<b>Urgent</b>	150	150	100%	1.5	223	<b>2 Days</b>
<b>Routine</b>	566	566	100%	1.9	1094	<b>3 Days</b>
<b>Appointment</b>	79	79	100%	4.5	358	<b>5 Days</b>
<b>Programmed</b>	45	43	96%	9.2	414	<b>15 Days</b>
<b>Q4. Non-Emergency repairs</b>	<b>1023</b>	<b>1021</b>	<b>99.8%</b>	<b>2.2</b>	<b>2279</b>	