

## ANNUAL ASSURANCE STATEMENT 2023

The Management Committee of Yorkhill Housing Association has concluded that it is fully compliant with the regulatory requirements as prescribed in Chapter 3 of the Scottish Housing Regulator's framework, with no areas of material non-compliance.

This includes that we:

- achieve all of the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and other service users.
- comply with our legal obligations relating to housing and homelessness, equality and human rights, and tenant safety.
- comply with the RSL Regulatory Standards for Governance and Financial Management.

We confirm we have seen and considered sufficient evidence to provide us with this assurance.

Our evidence comprises a range of sources, recorded and stored in our Assurance Bank. It includes staff reports covering all business activities, external audit reports, committee meeting minutes, external guidance, policy and practice reviews, service agreements, financial plans and business planning reviews.

Our Equality and Diversity Policy was reviewed and updated in October 2022. Our data collection and monitoring processes were updated in accordance with SFHA Guidance. Training and awareness raising sessions for staff have been undertaken and further e-learning training has been commissioned and will be made available to all Committee Members. In November 2022, the Association received full assurance when independently audited on Equality and Diversity. When housing-specific guidance on Human Rights is available, our policies and procedures will be re-assessed as appropriate. In the meantime, we consider our focus and commitment to customer care provides a robust framework for human rights and related issues.

In relation to tenant safety, the Association had an independent audit undertaken in March 2023 and full assurance was noted in the audit report. Specific to damp and mould, as well as our own inspections and response to any reports, we will include for our contractors who are commissioned to undertake gas servicing and enhanced fire protection checks to report any instances of damp or mould observed during their visits. This will ensure that we cover every one of our properties.

The Association has six properties that do not have an up-to-date EICR. All six are due to access issues.

**This Assurance Statement was approved at our meeting of 12 October 2023.**

I therefore confirm this Statement of Assurance on behalf of the Association for the period 2022-23.

Signed *Yvonne Alexis*

**Chairperson**

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Signed

*Yvonne Alexis*

**Chairperson**