

Details of returned customer satisfaction surveys as 31/03/2022

Maintenance Customer Satisfaction survey details					
	Mailed	Phoned	Results		
Surveys Sent:	437	0	Very Satisfied	79	
Surveys Response	90	0	Fairly Satisfied	7	86.00 95.56%
Total No. survey responded		90	Neither Satisfied/Dissatisfied	1	1.00 1.11%
% of Surveys Returned		20.59%	Fairly Dissatisfied	0	
Please note the phone surveys are carried out if no response from a mailed survey			Very Dissatisfied	3	3.00 3.33%
			Did Not complete	0	0 0.00%