

## Tenancy Support

Yorkhill Housing Association's Housing Management team can help tenants live in their homes in a variety of ways. There is help available if any resident is experiencing any problems which may affect their tenancy.

- Financial difficulties: Staff can provide information and advice including arranging money and debt advice, or support on claiming benefits. The Association's Welfare Rights Officer can provide practical advice and support, and a referral can be made to Drumchapel Money Advice for help with debts and budgeting if required. In 2020/21 our advice services helped our tenants claim over £250,000 of income, and can assist with claims for any type of benefit. [Advice](#)
- Medical conditions: Tenants may need help or support to continue to live in their homes due to a disability or medical condition, and the Association can assist with making adjustments to homes where necessary. These can range from simple adjustments such as handrails, to more complex solutions such as wet-room bathrooms. Social Work referrals may be needed and the Association can help you start this process. [Adaptations](#)
- Wellbeing: The Association's Tenancy Services Assistant, Cat MacKenzie, can help anyone who requires any other type of support, including referrals to other agencies, mental health networks, food bank referrals, social work referrals and other practical support. If you feel you need help with anything please get in touch.

If you do need help with anything related to your home please do not hesitate to contact a member of the [Housing Management team](#).