

Yorkhill News

housing association ltd

AUTUMN 2025

The Newsletter of Yorkhill Housing Association Ltd



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Welcome from the CEO

It's a pleasure to welcome you to our latest newsletter. We're always working to ensure that our homes and communities are places people feel proud to live in—and I'm pleased to share some of the progress we've made in recent months.

We are delighted with the launch of our new website, and are confident that our residents and others will find it a more modern and navigable resource to manage your account or find information or assistance. While we hope

you enjoy reading about it in this newsletter, I'd like to also highlight a few other features.

In the past few months, we have submitted our latest Annual Return on the Charter to the Scottish Housing Regulator, and I am thrilled to report that our performance figures in many areas of our business have been exceptional over the past year, as have been the staff team who have performed outstandingly once again. Since our last newsletter, we have also welcomed a few more staff. They have been great additions already, and you can read about them later.

You can also learn about opportunities to get involved with our voluntary Management Committee – we are always on the lookout for locals with a keen community interest, so if you'd like to have a say in our strategy in the Yorkhill area we'd love to hear from you.

Thank you for your continued support and engagement.

Best wishes,



Tony Mallaghan
Chief Executive



Chair's Welcome

I am delighted as always to welcome readers to the autumn edition of our newsletter.

As the days begin to shorten and a crispness returns to the air, we're embracing the arrival of autumn. While the weather has remained as changeable as ever — true to form with all four seasons often making an appearance in a single day — there's something comforting about the return of golden leaves and cooler evenings. Wishing you a bright and peaceful season ahead.

This newsletter edition is packed with useful updates and reminders. I am especially pleased to draw your attention to our brand-new website, which is now live. Not only has it had a refreshing facelift, but it will continue to provide useful information on our services, performance and resources. Furthermore, the new website has

a brand-new tenant portal, giving our residents a handy platform to manage their tenancy, rents and even report repairs all in one place.

I am also delighted to welcome some more new staff to the Association, who will join our fantastic existing team and add even more value to their daily operations. I am sure you will enjoy reading about some of the projects they have been working tirelessly on over the past few months in this newsletter.

I would also like to remind readers that while our Annual General Meeting already took place on 18 September, there are still opportunities to get involved and have your say. I'd therefore like to take the opportunity to urge any local residents interested in volunteering for involvement with our Committee to get in touch with our Governance team on **0141 285 7910** to learn more. Yorkhill is

a small, thriving community and it is crucial that residents continue to sign up to have an important say in decisions affecting the area. If this interests you, we'd love to hear from you.

As always, we welcome your thoughts and feedback. If you have suggestions for future newsletters, please don't hesitate to get in touch.

Finally, when the warmer weather eventually arrives, we hope you can take the opportunity to enjoy some outdoor spaces and connect with neighbours and your community.

Wishing you a safe and enjoyable autumn!

Best wishes,



Yvonne Alexis



Staff In



Since our last newsletter was issued in the spring, we have welcomed several new staff.

Tracy Munro – Factoring Assistant

We welcomed Tracy to the Association in June in the Factoring section. Tracy brings a huge wealth of over 30 years' work experience in the housing sector across factoring, maintenance and tenancy services. While Tracy will be largely involved in the factored owners' side of things, our tenants and other customers may also meet her from time to time!

June Cartwright – Clerical Assistant (Property Services)

Welcome also to June, who has joined us to provide clerical support to the Property Services team. June brings many years of administrative experience as well as some background in housing, and she has already been a great addition to Property Services as they continue to maintain and improve homes in the area. Many of our customers will likely also encounter June on the phones.

Craig Harris – Customer Services Assistant (Modern Apprentice)

The Association was delighted to work with Glasgow Guarantee, which helps Glasgow residents to find employment opportunities in the city to fill this post. We are therefore delighted to welcome Craig, who has begun a Modern Apprenticeship in Customer

Services and has already shown lots of skill and further potential. We are sure you will encounter him on the phones or at reception – feel free to welcome them to Yorkhill if you meet him!

James Hughes – Estate Caretaker

Following the success of our adopting an Estate Caretaking service, we have added to the team through the recruitment of James, who arrived in late September to support the team in continuing the great work Gerry and Zoltan already do. James has many years' experience in manufacturing and production, and has already shown lots of transferable skills as he transitions into Caretaking. Be sure to say hi when you see him out and about!

Staff Out

Denise Napier's temporary spell since March as a Customer Services Assistant has unfortunately come to an end. While we are sorry to see her move on, we wish her the very best of luck as she moves on to other opportunities within the housing sector, and would like to thank her for everything during her short time with us.

We also sadly said farewell to Natalie Tobin in June, who had been with the Association for 4 years in a number of roles. Having also worked in Housing Management and Governance, most of our service users will be more familiar with Natalie in her Factoring role. We are pleased that she has found a promoted post elsewhere in the housing sector, although she will be a big loss to the Association. We wish her the very best of luck!



USEFUL CONTACTS AND LINKS

- **SALTIRE – OUT OF HOURS REPAIRS – 01698 743612**
- **Domestic abuse support services:** Anyone can call the free 24-hour **National Domestic Abuse and Forced Marriage Helpline Scotland** on **0800 027 1234**.
- **Samaritans** can provide emotional support to anyone in emotional distress, those struggling to cope or at risk of suicide or harm, and can be reached on **116 123**
- **SAMH – Scottish Association for Mental Health:** samh.org.uk
- **Glasgow City Council Pest Control: 0141 287 1059**
- If you smell gas, please immediately contact **National Grid** on **0800 111 999**
- If there is a power cut in your area, please contact **Scottish Power** on **105**
- **Police, Fire Brigade, Ambulance – Emergency 999**
- **Non-emergency – Police 101**
- **NHS 24: 111**

We've Launched Our New Website – Take a Look Around!

We're excited to share that our brand new website is now live! Designed with customer efficiency and ease of navigation in mind, our refreshed online presence brings a cleaner layout and a more user-friendly experience across all devices. Whether you're browsing from your desk or on the go, finding what you need should be straightforward.

The new site offers clearer information about our services and quicker access to key resources to help you get the information you need faster. We've also refreshed the design to give a clearer sense of who we are—straightforward, helpful, and focused on making your experience with us as smooth as possible.

One of the main changes our residents will benefit from is the 'customer portal'. Our website will now pair with our internal Housing Management IT system, allowing you to use a unique login to access details about your account. You'll be able to view your account balance, manage certain things like updating contact details and have a handy all-in-one place to view documents and correspondence.

Behind the scenes, the updated platform allows us to respond more quickly to your needs, share news and updates more efficiently, and continue to improve based on your feedback.



We'd love for you to explore the site and see what's new. You can visit us at www.yorkhillha.org. And if you have any thoughts, questions, suggestions or queries, we'd be delighted to hear from you—this site is for you, after all!

We hope you enjoy the new digital home we've built, and find it interesting and simple to use.

New Telephone System Installed – Enhancing Communications

We're also pleased to announce that a brand-new telephone system has been successfully installed across the office. This upgrade marks a significant step forward in our ongoing efforts to enhance efficiency, improve communication, and ensure we're equipped with the tools needed to support both our team and our residents and customers effectively.

The new phones come with a range of features designed to make day-to-day communication smoother and more intuitive. Staff benefit from clearer audio quality, user-friendly interfaces, and integrated voicemail functions, as well as convenient call-forwarding.

We'd like to thank everyone for their patience during the transition which took place on Wed 11 June, and in the near future look forward to adding a new feature that will allow residents and customers calling our office to specify which department they'd like



to speak with. This will be a further efficiency upgrade for callers, and we hope you find it useful!

Join Our Management Committee – Make a Difference in Your Community



Are you passionate about your neighbourhood? Do you want to help shape the decisions that affect your home and your community? If so, we'd love to hear from you. We're currently looking for new members to join our voluntary Management Committee, and this could be your chance to get involved, make a difference, and help set our Association's strategies in the Yorkhill area.

The Committee plays a vital role in how we operate as a Housing Association. From reviewing local issues and setting priorities, to helping guide important policies and decisions, members have a real say in how things are run. It's a great way to contribute your ideas, represent the voices of residents, and work together toward positive change.

We're looking for individuals from all walks of life who care about our community. You don't need previous experience—just a willingness to listen, share your views, and work as part of a team. We welcome people of all ages and backgrounds, whether you've lived here for years or have only recently joined our neighbourhood.

As a committee member, you'll have the opportunity to:

- ✓ Take part in regular meetings – generally once a month on Thursdays at 18:00
- ✓ Help influence housing services and local projects
- ✓ Raise concerns and suggest improvements on behalf of residents
- ✓ Gain new skills and experience in community involvement

Training and support will be provided, and your time and input will always be valued. It's a chance to build stronger connections with your neighbours, learn how decisions are made, and play an active part in shaping the future of our housing community.

You can also access some helpful materials on what's involved in Committee work on our new-look website by visiting www.yorkhillha.org.

If you're interested in finding out more—or if you're ready to put your name forward—please email cdavidson@yorkhillha.org or give the office a call. We'd be happy to answer any questions you have.

Annual General Meeting

Our 2025 Annual General meeting took place on Thu 18 September, and was a great success. Members who attended were updated on our activities over the past year, observed the election or re-election of our Committee members and appointed Azets to carry out our financial audits for another year.

While our Committee members have now been elected for another year, it is not too late for anyone else to get involved. We can still accommodate more members who'd like to oversee our activities and performance – you'd just need to be formally elected at next year's AGM, but can still carry out your role until then.



What You Need to Know About the Housing Benefit Award Accuracy Initiative

The Department for Work and Pensions (DWP) has launched a national Housing Benefit Award Accuracy (HBAA) initiative to make sure that Housing Benefit claims are up to date and correctly paid. This initiative is part of a wider effort to reduce fraud and error in the welfare system, and it may involve a routine review of your current Housing Benefit entitlement. It is also hoped it will protect people from unexpected bills due to overpayments and ensures you receive the support you're entitled to.

Why May I Be Contacted?

Local authorities across the UK are now carrying out **targeted reviews** of Housing Benefit claims. You may receive a letter, phone call, or visit asking you to confirm or update your details. This is not because you've done anything wrong—it's simply to check that the information held is accurate and that you're receiving the correct amount of benefit.

How May I Be Contacted?

Where Glasgow City Council hold a phone number for you, you will receive a letter 2 weeks in advance notifying you of the date of the scheduled call. The call will come from a withheld number between the hours of 09:00–17:00.

A month from the scheduled date of review, if the council has received no contact from you, a further reminder letter will be sent asking you to contact them, and advising that your claim to Housing Benefit and Council Tax Reduction have been suspended in the meantime.

If no contact is received after a further month the claim will be cancelled with notification being issued to both yourself and your landlord.

Who Is Affected?

Many people, including **pensioners**, may be selected for a review. Even if your circumstances haven't changed for a long time, it's important to take part in the process if contacted. This helps ensure that your claim remains correct and avoids any risk of overpayment or underpayment.

What Will I Need to Do?

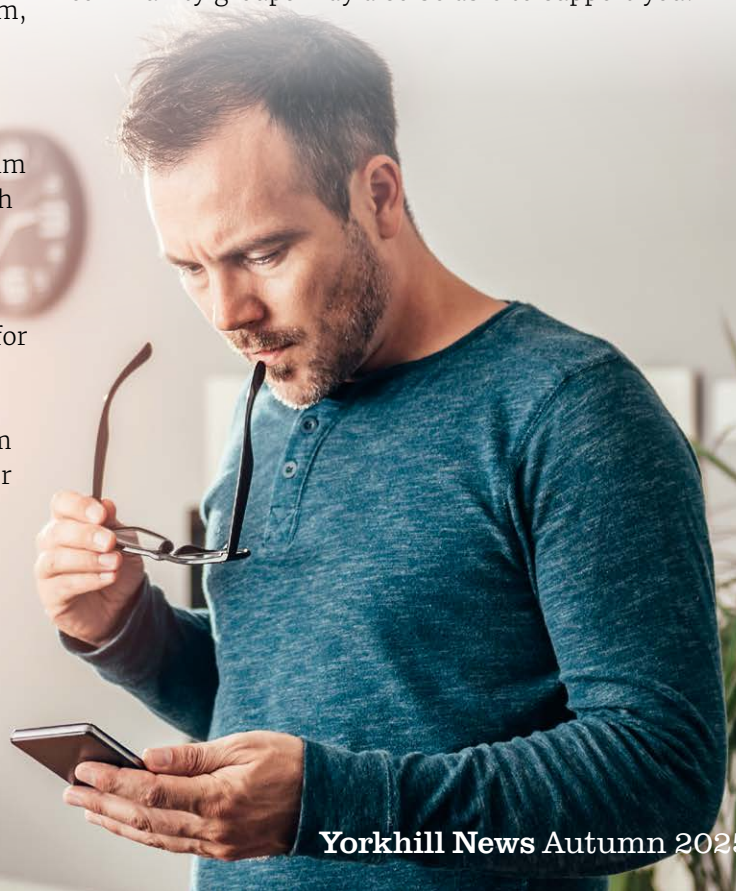
If your claim is selected, you'll be asked to provide current details about your:

- Income and savings
- Rent and tenancy
- Household members
- Any recent changes in your situation

You may be asked to upload or post supporting documents. Don't worry—your local council will give clear instructions on how to do this, and you can ask for help if needed.

Need Help?

If you're unsure about a request or need assistance completing a review, contact your local Housing Benefit team. For older residents, local advice services and community groups may also be able to support you.



SCOTTISH SOCIAL HOUSING CHARTER RETURNS

Every year, we must report our performance to the Scottish Housing Regulator in relation to various outcomes and criteria focused on delivering high quality housing services that are also fair and accessible. We've summed up some of our key figures over this double-page.

More information can be found at <https://www.housingregulator.gov.scot/>

Indicator 15	50 Antisocial Behaviour Cases	48 Resolved
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Repairs and Maintenance

Indicators 7 and 12	86.11% Satisfaction Rate with Homes	97.01% Repair Satisfaction
Indicator 8	99 Emergency Repairs Undertaken	Average Completion Time 1.61 Hours
Indicator 9	1,106 Non-Emergency Repairs Undertaken	Average Completion Time 2.21 Hours
Indicator 10	98.1% of Repairs Completed Right First Time	
Indicator 19	10/10 Approved Adaptations Completed	Total Cost £48, 238
Indicator 11	0 Instances of Failure to Complete Gas Safety Checks	100% Completion Rate

Allocations

Indicator 30	40 Homes Let in 2024/25	55.26% of Lets to Statutory Homeless
	41 Offers Made	4 Offers Refused
	39 Homes Became Vacant in 2024/25	Average Time to Re-Let 5.6 days

Complaints

Indicators 3 and 4	56 complaints received at Stage 1	6 complaints received at Stage 2
	98.21% Stage 1 complaints responded to in full – average time taken 3.33 days	100% Stage 2 complaints responded to in full – average time taken 12.33 days

Indicator 26	100.38% of rent due collected	£2,238,586
Indicator 27	4.56% rent arrears	£101,662
Indicator 18	0.2% void rent loss	£4,399

Indicator 28	Average Management Fee for Factored Owners: £172:59
Indicator C7	Former Tenant Arrears Written Off: £15,207 (43.98%)
Indicator 25	84.72% Satisfaction With Rent Rates
299 Households Receiving Housing Costs	

Introduction to the Welfare Rights Service – How we can help you!

We are proud to present a holistic Welfare Rights service for our tenants, which allows us to provide the following services:

- Benefit applications.
- Grants/funding applications.
- Benefit and grant appeals.

- Advocacy support and mediation with external agencies such as the DWP (limited).
- Financial capability & budgeting support.

At present, we are unable to provide support for 1st tier tribunals, formal debt solutions or energy advice. We can however, signpost tenants to suitable organisations that can assist with these issues.

Benefit Support

We can support with applications and reviews for the following benefits:

Department for Work & Pensions	Social Security Scotland	Glasgow City Council
Universal Credit	Adult Disability Payment	Housing Benefit
New-Style ESA	Child Disability Payment	Council Tax Reduction
New-Style Jobseekers Allowance	Pension Age Disability Payment	Council Tax Exemption
Child Benefit	Carer's Support Payment	Discretionary Housing Payment
State Pension	Scottish Child Payment	School Clothing Grants
Pension Credit	Young Carer Grant	Free School Meals

Grants

We have partnered with multiple charities and organisations, and are proud to support with applications for the following:

Scottish Welfare Fund – Applied for through Glasgow City Council, this fund primarily covers white goods, furniture, flooring and potentially funds for emergency situations. Everyone is entitled to apply, and applications are awarded based on priority. There is no upper limit to the size of the award, however tenants are limited to three applications in a calendar year.

Glasgow Care Foundation – This is a grant for individuals who are experiencing serve hardship and poverty to provide essential household items such as

white goods, furniture and/or flooring. Applications are currently limited to one item or one room of flooring, and tenants can apply once per year. This fund is only open to residents that have lived in Glasgow continuously for five years or more and have been refused support by Glasgow City Council.

The Trades House of Glasgow Relief Fund – This grant is available to individuals in Glasgow experiencing financial hardship. Applicants must be resident in Glasgow for two years or more. These grants are available to provide goods and furniture to tenants and is subject to a home visit and assessment from the charity.

Contact Us: If you require our services, you can reach us on 0141 285 7910 to book an appointment (Wednesdays only).

Signposting

Whilst we can support with many things, we unfortunately cannot support with every possible issue. We can signpost for the following issues:

Hope 4U – We can refer here for all things energy-related: Bill disputes, supplier issues, changing suppliers or tariffs and fuel vouchers (subject to funding). They can also source funds for dry meter debt and grants for energy-saving home improvements.

Citizens Advice Bureau (CAB) – In the event that YHA are unable to provide appointments, we can refer to CAB to provide a full welfare rights, energy and money advice service.

Jobs & Business Glasgow – We can refer tenants looking to re-enter the workplace. This service can help with job searches, building skillsets, interview prep and settling in your new job.

Enable – We can also refer to Enable for employability support; however, this is more focused on tenants with disabilities.

Rent and Arrears

Rent arrears can be a major challenge for tenants and landlords, but our Welfare Rights service is here to help. We will support tenants to access the benefits they're entitled to, maximising their income and making it easier to stay on top of rent payments.

Not only does this reduce rent arrears, but it gives tenants greater financial stability and peace of mind, supporting more people to stay in their homes and building stronger, more resilient communities.

Nights Drawing In

As the nights draw in, it's a good time to think about simple steps to keep your home safe and secure over the darker months.

Check your smoke and carbon monoxide alarms – these should be tested regularly to make sure they're working properly. If you're a tenant and unsure how to do this, please contact us for assistance.

Avoid fire risks by keeping heat sources away from curtains and furniture. If you use candles, make sure they're on a stable surface and never left unattended.

Where possible, it's advisable to refrain from drying clothes directly over radiators. We understand that it can be difficult to dry clothes outdoors or with windows open in the colder months, but excessive drying of clothes indoors could contribute to the promotion of

mould or condensation.

Prevent slips and trips by keeping walkways clear and using non-slip mats at entrances. If you notice that lights are out in common stairwells in the tenement closes, you can contact Glasgow City Council on **0800 595 595**.

Secure your home by checking that doors and windows close properly, and consider using timers for lights if you're out in the evenings. These small actions can help deter opportunistic theft.

As it gets darker, this time of year can also be a bit isolating for some, so if you know a neighbour who might appreciate a check-in or a chat, a small gesture can go a long way.

As always, if you need to report a repair, please contact our office.



AWARDS 2025

Share Awards

You may recall that we had been shortlisted for the **Excellence in Property Management** award at the SHARE Awards back in April. Unfortunately we did not win the award outright on the night, however it was still great for the Association to be shortlisted and recognised for its work in the area. Our Factoring Manager and Chairperson had a great night representing the Association at the awards event, and we hope to apply for (and win) other awards in future.

Yorkhill Gala Day September 2025

We were delighted to work with our friends at the Yorkhill and Kelvingrove Community Council in September to assist with organising the Yorkhill Gala Day – the first since the COVID pandemic.

It was great to see so many people turn out at Overnewton Park for an afternoon of entertainment, stalls, music and community spirit. Other highlights included a dog show and some great renditions of poetry and Scottish music – the burgers on offer seemed to go down well too! Dog show categories such as 'Best Sausage Catcher' provided plenty of laughs,

and we were especially proud to see one of our own Estate Caretakers' dogs take home first prize for 'Best Groomed Dog'.

Some of our staff were kind enough to attend and help out on the stalls and with the raffles and tombola. We'd like to thank the Community Council for their extensive work in putting together such a fantastic day for the Yorkhill area.

We would also like to extend our sincere thanks to the contractors and suppliers who generously donated to the Day. Thanks go out to AL Scrubz, Grant Murray Architects, Langmuir Hay, D Russell Electrical Services,

Bell and Higgins, Plover Services Ltd, Caledonian Maintenance Services Ltd, Priority Roofing Services and MCN (Scotland) Limited.



A Quick Note About Cleaner Van Parking

We've recently received some feedback regarding the parking of our close cleaning team's van in areas such as Regent Moray Street, Arthur Street and Lumsden Street. In some cases, notes have been left on the van and unfortunately there was an instance whereby a team member was shouted at despite there being ample parking available.

We'd like to take a moment to clarify the situation and ask for your understanding.

Why the Van Needs to be Nearby

Our cleaners carry a significant amount of equipment to ensure your closes are cleaned thoroughly and efficiently. This includes water containers, cleaning supplies and tools that aren't easily transported over long distances. For this reason, the team parks the van

as near to each close as possible, and only for a few hours in the morning.

Paying for parking daily and walking back and forth to refill water or retrieve equipment simply isn't feasible. The team is always mindful of space and never parks in a way that blocks access or causes inconvenience.

Timing and Consideration

The van is typically gone by 13:30, and the cleaners are careful to limit their time in these areas. We kindly ask residents to be patient and understanding on cleaning days. These short parking periods are essential for the team to do their job effectively and keep your closes in top condition.

Thank you for your co-operation and continued support. If you have any concerns or questions, please do not hesitate to get in touch.

Complaints



Our staff work hard to ensure that services are of the highest quality possible. However, we recognise that from time-to-time, we may fall short of standards or expectations. While we aim for this never being the case, we have a Complaints Handling Procedure to ensure that we can investigate any shortcomings quickly and resolve to everyone's satisfaction.

We understand that raising complaints can be frustrating or even uncomfortable, but we are here to listen and work with you towards a solution. We adopt the view that a complaint can always be a learning opportunity to improve how we do things, and you can see below how we've taken some complaints and used them to improve service delivery in recent months:



A contractor did not attend a resident's flat as agreed, while communication standards around this visit were unsatisfactory.



We spoke with the contractor and reaffirmed service expectations when dealing with residents, and apologised to the resident. The works were completed during the investigation to a satisfactory standard.



A Factoring customer had attempted contact several times to receive a copy of their account balance, but did not hear back.



The balance was sent to the customer along with an apology. Staff were reminded that the Association's new software system allows staff from specific departments to be notified when someone was looking for them, so that they can receive a reply. This has been used much more often in recent times.

If you are dissatisfied with anything related to the delivery of our services, please contact us in-person or by telephone, email or letter.

If we can resolve your complaint there and then we will always aim for this, however if the complaint requires some form of investigation, our timeline for a response is 5 working days. This may escalate to a stage 2 (20 working days) depending on the complexity of the complaint or if you are dissatisfied with the initial response. If required, the next and final stage would be an escalation to the Housing Ombudsman.

We are regulated by the Scottish Housing Regulator, which has published guidance on making complaints to them if the issue constitutes a serious concern that the Association has a significant performance failure which could seriously affect a collective group of residents. More information can be found at: **How we regulate: A guide for tenants and service users | Scottish Housing Regulator**

Please note that this procedure is for serious concerns and significant performance failures only. **It does not, and should not**, replace our own complaints procedure, and the vast majority of complaints should not be directed towards the Regulator.

Be **SCAM** Aware This Autumn

Speaking of all things online and digital, the autumn and winter are good times to stay particularly alert to potential scams, especially those targeting households and vulnerable residents.

Doorstep scams often increase during the darker months, with fraudsters posing as tradespeople, energy assessors, or even council officials. Always ask for ID, and don't feel pressured to let anyone into your home. If you're unsure, do not grant access or give away any information about yourself.

Phone and online scams are also on the rise. Be cautious of unexpected calls, texts, or emails asking for personal details or payments. Genuine organisations will never ask for your bank details or passwords out

of the blue, and you can contact them directly to verify whether they have been trying to reach you – if they haven't, it may have been someone pretending to represent them.

Be wary of suspicious attachments, and messages which either prompt you to act urgently (e.g., clicking a link by a certain date) or which seem too good to be true (e.g., being told out of the blue that you have won a prize or money).

If you're ever in doubt, speak to someone you trust or report the incident to **Advice Direct Scotland** or **Police Scotland** on 101. Suspicious texts can also be forwarded on to 7726 for free. You can also sign up for scam alerts and advice via the **Neighbourhood Watch Scotland** website.

Competition Winners

A big well done to a few of our residents who took part in some recent newsletter competitions! Firstly to Ms. Fraser who entered last year's backcourt competition, and secondly to Ms. Dunn who was randomly drawn from the names who correctly answered the questions to our spring quiz. They have won B&Q and Argos vouchers respectively. If you have any other ideas on our next wee contest, please get in touch!

Thanks to those who submitted a reply to our spring-themed quiz in the last newsletter! We have decided to keep this going with a summer-themed quiz this time. Please email your answers to administration@yorkhillha.org – the winner will be drawn at random and will win a £30 Argos voucher.

1. Which nut, often roasted and sold on street corners in autumn, is traditionally associated with Bonfire Night in the UK?
2. What is the name of the moon that appears nearest to the autumn equinox?
3. Which British holiday celebrated on November 5th features fireworks, bonfires, and the burning of effigies?
4. What type of tree is famous for its leaves turning vibrant red and orange in autumn, especially in North America?
5. In Greek mythology, the return of which goddess from the underworld marks the end of autumn and the beginning of winter?
6. Which author wrote "The Legend of Sleepy Hollow," a story often associated with Halloween?
7. What popular coffee flavour becomes a seasonal obsession each autumn at cafés like Starbucks?
8. Which traditional dessert, made with stewed fruit and a crumbly topping, is a popular autumn treat?
9. Which song by Simply Red went to #1 in the UK Singles Chart in September 1995 and stayed there for four weeks into October?
10. Which highprofile film directed by Tony Scott, starring Tom Cruise, was released on 3 October 1986?

We'd like to give a big thanks to **Priority Roofing**, who have kindly carried out gutter cleaning at the **Overnewton Centre** as part of a community benefit initiative.

We also look forward to the completion of the murals on the outside of the building, which will be carried out by local street art group **The Yardworks**. This will give the building a fresher, more vibrant look, and we're excited to share what the finished outcome looks like! We are gradually but surely making progress with the Centre, as we continue our goal of making it a more central hub within the Yorkhill community. As always, if you would like to discuss opportunities to use the Centre and how to go about this, please call or email us.



Contact us:

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