

Maintenance Customer Satisfaction survey details					
Figures for completed repairs between 01/04/2022 - 31/03/2023					
	Mailed	Results			
Surveys Sent:	553	Very Satisfied	135	160	96.97%
Surveys Response	165	Fairly Satisfied	25		
Total No. survey responded	165	Neither Satisfied/Dissatisfied	3	3	1.82%
% of Surveys Returned	29.84%	Fairly Dissatisfied	0	2	1.21%
		Very Dissatisfied	2		
		Did Not complete	0	0	0.00%