



## Out of Hours Emergency Homelessness Team based at Hamish Allan Centre

We are about to pilot a new way of working for the Out of Hours Homelessness Service. The new way of working will be a multi-disciplinary Hub model.

### What is the aim of the pilot?

We want to provide a more integrated approach to working with homelessness service user. A multi-disciplinary Hub will help us engage more fully with service users.

### What is changing?

As part of the pilot, the Out of Hours Emergency Homelessness Service **will no longer be available from the Hamish Allan Centre** as follows:

- From Tuesday 24 October, the service will no longer be available on a **Tuesday and Wednesday night**

During November we will review how the pilot is working and update service users, staff and partners accordingly.

### How will people get a service?

On the nights the service is not available from the Hamish Allan Centre, we will have staff based in **Glasgow City Mission, 20 Crimea Street, Glasgow, G2 8PW.**

Anyone who would normally turn up at Hamish Allan Centre should phone:

**0800 838 502**

The service user will be contacted and their needs assessed.

